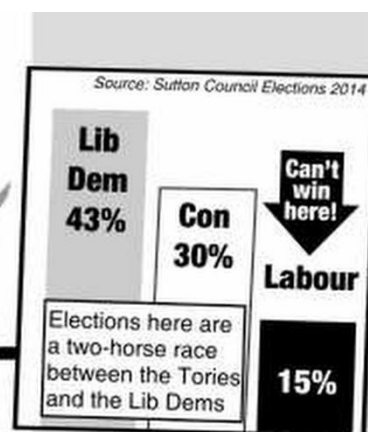


# Sutton North Special **FOCUS**

News from Cllr Ruth Dombey, Cllr Marlene Heron and Cllr Steve Penneck



## **BIN COLLECTIONS AT ALVERNIA LODGE**

Residents will know there were problems earlier this year with the collection at these flats, which we thought we had resolved.

We were very concerned to learn that the problems had continued and have been in touch the Council officers and Veolia to establish the cause of the problem.

There were several missed collections during Sept and early October. This was because the information about the access of the bin stores from Benhilton Gardens (which was the original cause of the problem) had not been properly loaded into Veolia's on-board IT system. This has now been done.

This problem was compounded at times by the use of agency crews who were not familiar with the set up at the flats.

The service at the flats is currently being monitored each week to ensure that the collection takes place as scheduled, and this has happened now for the last two weeks.

We are very sorry that you have had such poor service, and we very much hope that it has been resolved.

If there are any further problems, please contact us straight away.

Ruth, Marlene and Steve

Visit our website: [suttonnorth.focusteam.org.uk](http://suttonnorth.focusteam.org.uk)

**Contact your local  
Lib Dem Team**

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**Your Sutton North Lib Dem team work hard all year round**

# Let us know your views

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

Email:

[If you return this form] The Liberal Democrats and their elected representatives may use the information you've given to contact you. By providing your data to us, you are consenting to us making contact with you in the future by mail, email, telephone, text, website and apps, even though you may be registered with the Telephone Preference Service. You can always opt out of communications at any time by contacting us or visiting [www.libdems.org.uk/optout](http://www.libdems.org.uk/optout) for more information go to [www.libdems.org.uk/privacy](http://www.libdems.org.uk/privacy).

**On a scale of 1 (low) to 5 (high), how well do the following parties speak up for you?**

Lib Dems	1	2	3	4	5
Labour	1	2	3	4	5
Conservative	1	2	3	4	5
UKIP	1	2	3	4	5
Green	1	2	3	4	5

**What are your top three local issues?**

Education	St Helier	Crime
Parking	Planning	Environment
Transport	Traffic	Parks

**On a scale of 1 (lowest) to 10 (highest) how well do you rate the work of Lib Dem-run Sutton Council?**

1	2	3	4	5	6	7	8	9	10
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 Please use the space below to let us know your views on the issues raised overleaf or any other issues that concern you.

**Return in an envelope addressed to:  
 Freepost LIB DEM FOCUS TEAM**