

RESULTS OF TRAFFIC SURVEY IN COLLINGWOOD ROAD

Summary

Residents are concerned about speeding traffic, heavy vehicles and night time buses, causing concerns on safety, noise and pollution. Over one fifth reported damage to their properties.

They supported more visible speed signs, a speed indicator warning (smiley face) and a camera control to stop heavy lorries. They also supported a ban on 'not in service' buses.

Background

With the help of local residents we conducted the survey of residents in the period 27 Oct to 1 November. Around 200 survey forms were delivered and nearly half, 99, were received back, which is a high response rate for a street survey like this. The survey was carried out while the road was closed for gas mains repairs.

As Collingwood is a long road the analysis in the attached table has been divided into three areas: from the bridge by Bushey Road to the Chaucer Road junction; from Chaucer Road to Alexandra Avenue; and from Alexandra Avenue to the By-pass.

Overall there was good support for the survey, with two thirds of residents wanting to be kept in touch with the results. Only a small number did not want to take part.

Results

The main concerns were speeding traffic (53% mentioned), followed by heavy vehicles (46%) and over half concerned with night buses. Vibration (43%) was most often mentioned as having an impact on families, followed by road safety (34%), pollution (32%) and noise (30%).

22% (21 households) said that they had consequential damage to their houses.

Of the remedies suggested, most (61%) supported a camera at the By-pass end regulating heavy vehicle access. A majority (52%) also supported improved speed signage including a message such as 'Slower speeds, safer roads'; with 50% also supporting a different or coloured surface treatment on the road at the Give Way Signs to make them stand out more. 44% supported a Smiley Face variable speed monitor. There was little support (10%) for raised tables.

A majority (51%) asked the Council to lobby for a ban on 'Not in service' buses at night, and 42% supported a ban in the daytime too.

Only 19% asked for a complete road closure (except for the 80 bus).

The concerns were felt by residents along the length of the road. Most of the reports of damage came from residents at the By-pass end of the road. Residents at that end also gave more support to the various measures proposed.

Text responses

Residents were also given the opportunity to write in other concerns that they had, other impacts on their family, what kind of signs they would like and to raise any other suggestions. All the responses are listed at the end of this report.

Residents were critical of the new give way/ pinch points layout. Some felt it was ignored, or dangerous, with cars rushing between the signs. Also they felt it caused fumes and pollution.

Residents spoke of needing to keep windows closed. There had been an increase in driver aggression, especially towards residents who were trying to park or get out of their cars.

Residents spoke of their windows or house shaking and of being kept awake at night by the noise and vibrations of traffic.

Concerns were also raised about noisy exhausts.

Sutton North Ward Councillors

No.					Concerns			Impact			Y	Damage?			Traffic measures you support				Bus ban		More involved					
					Total num	Informed	phone	email	Speed	Heavy		Night bus	Safety	Noise	Pollution	Vibration	Signs	Surface	Smiley	Raised	Camera	Day	Night			
Summary percentages																										
Number																										
Bridge to Chaucer 100-180, 123-185																										
Odds	18	100	72.2	16.7	77.8	77.8	50.0	22.2	44.4	22.2	44.4	38.9	11.1	38.9	38.9	50.0	22.2	77.8	55.6	61.1	22.2	0.0				
Evens	34	100	67.6	17.6	35.3	11.8	17.6	8.8	11.8	11.8	11.8	14.7	11.8	26.5	26.5	23.5	0.0	26.5	17.6	20.6	11.8	0.0				
Total	52	100	69.2	17.3	50.0	34.6	28.8	13.5	23.1	15.4	23.1	23.1	11.5	30.8	30.8	32.7	7.7	44.2	30.8	34.6	15.4	0.0				
Chaucer to Alexandra 184 - 226, 187 - 227																										
Odds	7	100	57.1	28.6	85.7	57.1	71.4	57.1	14.3	42.9	28.6	71.4	0.0	57.1	42.9	42.9	0.0	71.4	42.9	42.9	42.9	0.0				
Evens	9	100	66.7	22.2	77.8	77.8	77.8	77.8	55.6	77.8	77.8	77.8	22.2	77.8	77.8	66.7	11.1	88.9	77.8	88.9	11.1	11.1				
Total	16	100	62.5	25.0	81.3	68.8	75.0	68.8	37.5	62.5	56.3	75.0	12.5	68.8	62.5	56.3	6.3	81.3	62.5	68.8	25.0	6.3				
Alexandra to By pass 228 - 312, 229 - 283																										
Odds	11	100	45.5	18.2	72.7	90.9	54.5	45.5	63.6	45.5	27.3	63.6	45.5	81.8	81.8	54.5	9.1	63.6	45.5	72.7	9.1	0.0				
Evens	20	100	80.0	45.0	90.0	65.0	65.0	65.0	45.0	35.0	40.0	60.0	40.0	80.0	75.0	60.0	20.0	85.0	55.0	70.0	30.0	0.0				
Total	31	100	67.7	35.5	83.9	74.2	61.3	58.1	51.6	38.7	35.5	61.3	41.9	80.6	77.4	58.1	16.1	77.4	51.6	71.0	22.6	0.0				
Total	99	100	67.7	24.2	65.7	52.5	46.5	36.4	34.3	30.3	32.3	43.4	21.2	52.5	50.5	44.4	10.1	60.6	42.4	51.5	19.2	1.0				

TEXT RESPONSES FROM RESIDENTS

Other concerns

ASB

Drivers completely ignore the width restrictions

Pollution caused by idling cars at the priority points. I don't feel there is too much of a safety issue crossing the road at school pick up/ drop off. I am more concerned by the increased fumes since the measures were introduced.

The current safety measures.

Walking my children to school can be terrifying. Collingwood just feels like a noisy, polluted, scary rat run for selfish drivers. Our quality of life during lockdown was infinitely better.

Noisy exhausts.

All the above plus vehicles parking outside the off-licence, obscuring the view of traffic leaving Chaucer Road

Heavy vehicles and buses using the road

Fuel tanker lorry, new crossings

Loud pushbikes. Anti-social behaviour

Out of hours buses not on this route

E-scooters and cyclists on pavements

Not taking notice of speed restrictions

Impacts

ASB

Need to keep windows closed

HGV and buses are noisy, causing air pollution. Vibration generated by HGVs and buses cause damage to our building and roof. They also impose safety issues for other road users in this neighbourhood road.

Fear of safety

Cannot open our windows in the summer due to noise and pollution. About 100 buses come through the road each night.

A lot of drivers speed up on Collingwood Road and it is unsafe for people crossing the road and getting in and out of parked cars

Movement of house during speeding and heavy vehicles

More speeding traffic since road improvements. Aggression in drivers at pinch points - lots of horns throughout day and night.

Can feel vibration when I am in bed.

Overweight vehicles - ie tanker for bus garage and double decker buses on 80 route

Speeding cars. Kept awake by buses. Windows vibrating every morning.

What kind of signs are most effective?

Slower speeds

Smiley face

Smiley face

Speed limit cameras

Slower speeds

Large, clearly visible

20 mph

No through road or Road ahead closed signs

Most drivers ignore signs

Have enough signs don't make any difference

Signs are not effective

Designed by children?

Put in camera

Make the 20mph more obvious and uncluttered

Large speed limit

Elderly/ school

Speed sign

Big

Smiley face

Speed indicator

Give Way

Ones that show speed

Other comments or suggestions

Width restriction prevents parking and obstructs garage. Difficult for daughter dropping off shopping. Bad language from drivers.

New measures have led to drivers being more impatient and aggressive leading to frequent altercations and more noise

Speed bumps were more effective

A road closure would cut off local residents from Sutton centre and would only shift problems elsewhere (eg Gander Green Lane)

Remove the width restrictions. They have led to cars speeding to get through before the oncoming traffic and increased congestion. Cut back the trees covering the signs.

The speed measures put in place so far are dangerous! Residents near a give way sign risk many accidents trying to park

Buses are not the problem, its other HGVs and speeding. We need more public transport not less. Stop parents speeding while driving their kids to school. Get them to park at Tescos if they must.

Heavy vehicles and artificially/ excessive exhausts/ engines are the main annoyances

Closure except emergency vehicles

Bus gate under the railway bridge so only route 80 is permitted. Then remove the existing priority system and reinstate residents parking. Remove bus stop near the A217

Repainting lines after roadworks

Speed cameras would be effective. How would residents access their homes if the road is closed?

Could you look at Grand Drive Raynes Park to learn from with cameras 20 mph. Police need to help more instead of not recording speeding. Just warnings given.

Have lived here 30 years and have seen traffic worsen. Can't open a widow because of noise and pollution. Dust everywhere.

Closure at the Oldfields Rd end (except 80 bus). It has been absolute bliss this week with the gas works ongoing! Resurface the road. Please no bumps - vibrations, noise, pollution.

Install signs that show drivers the speed they are driving. Also more 20mph signs

A sign that is lit up

Road closure for heavy vehicles only. Need a Zebra crossing between Chaucer and Anton Crescent for school kids. Maybe just for specific hours: 8am to 9am and 2pm to 4pm

No effect on parking as a consequence of new signs or layout - there is already limited parking.

Have had vibration for many years. Crack at front of house

Speeding cars, lorries, motor bikes. I am a bus driver from Sutton Garage. We have telematics to prove our speed and things have improved or disciplined.

I would prefer a width restriction that lets buses through as on the Kimpton estate.

Closure except for residents and visitors. Reinstate double yellow lines at top end of Anton Crescent

Large vehicles that park outside your house and obscure your vision when leaving your drive.

The only way to stop the speeding in our view would be to have speed cameras to enforce. Nothing else works.

Stop 93s cutting through. Rather than using their allowed route. Banned. Collingwood Rd is residential. That's why 80s are single deck.

Sutton bus garage should be moved to the industrial area at Kimpton.

I feel the right of way system isn't needed to be honest. It has caused more problems.

I believe the implementation of the new give way system has created more noise, with horns, cars accelerating after stopping. Some people speeding to cross them sooner than oncoming traffic. I think they should be removed to implement smooth flow of traffic at 20 mph. Replace by a pedestrian crossing. Buses can use main road via Rosehill roundabout, or drive slowly. Tackle mopeds/ bikes with no silencers. These are inconsiderate people.

Zebra crossing

Buses have to get to the garage somehow!

Concerns noted by one resident:

I have attached a completed Collingwood Road survey to this email but will also be expanding on my selected concerns and proposed traffic implementations.

Concerns

The main concern which disrupts my family the most is Heavy goods vehicles particularly night time busses and buses which are not in service using Collingwood road as a cut through to the bus station. These large heavy buses cause a lot of vibration which over time will cause damage to the structural integrity of our homes, I am aware that this has already happened to someone on Collingwood road. Along with the vibration, the buses produce noise pollution and air pollution so bad I cannot have my front windows open.

I have also noticed that at least once a week a Fuel tanker HGV uses Collingwood Road. Collingwood Road is not suitable for this type of dangerous goods vehicle. The Road is highly populated and has narrow paths with a high volume of pedestrians using it. I feel strongly that this vehicle is a huge health and safety risk to pedestrians using the footpath and an unnecessary fire risk to the residents of Collingwood Road if something were to happen to the tanker.

My final concern is the safety issue of the newly installed crossings. I understand the priority system the crossing uses for the vehicles however, this type of crossing causes a risk to pedestrians trying to cross especially children who use these crossing frequently to get to Westbourne Primary school on Anton Crescent. The Risk is due to the fact that unlike a normal crossing there is no island in the middle of the road where pedestrians would normally stop and check if the road is clear before they complete the crossing.

Traffic Measure I support

Reading through the proposed support measures I do not believe that adding extra or new signage will significantly reduce the risk of danger to pedestrians and it will not stop the vibration, noise, and air pollution issues. The crossings must be changed so that they are safer to use. Zebra crossings would be perfect as they are easily identifiable by both drivers and pedestrians especially for the children walking to Westbourne.

I am in favour of cameras being used for 'over the weight limit' enforcement, however, I feel that there must be a way of being able to get a certified one-day exemption if, for example, residents need an HGV for a home move etc. I also support the camera system to stop 'not in service' buses using Collingwood Road and to implement a ban on 'not in service' and night buses from using Collingwood Road.

The proposal I am in most support of is the road closure to 'ALL VEHICLES' except to the 80 bus at the railway bridge end. This proposal reduces the safety concerns I have raised and will reduce the risk of damage to resident's homes. It will make Collingwood road safer to cross due to less vehicle traffic. Access to Collingwood road would not be adversely affected as the Collingwood road can still be accessed from the A217. It will also reduce air pollution and noise pollution and will not affect members of the public using the 80 bus route.

I hope this email will support the Focus Campaign and that the relevant governing bodies listen to the issues you have raised on behalf of the residents of Collingwood Road.

Once again, thank you for taking the time to read my email and with all your support with Collingwood Road.